

eRO 電子提櫃單服務最新消息

ONE、馬士基 (Maersk)及地中海航運 (MSC) 已全面開放電子提櫃單(eRO)服務給所有客戶使用

香港貨櫃碼頭商會 (HKCTOA) 於 2018 年 1 月宣佈葵青貨櫃碼頭¹ 已決定於 2019 年內全面實施入口貨櫃提櫃操作電子化，透過一路通有限公司(一路通)提供技術方案；十多間船公司已向為其特選客戶提供 eRO 服務，並續步全面開放服務給所有客戶。目前合共 8 間船公司已正式全面開放 eRO 服務，當中 ONE、馬士基 (Maersk) 及地中海航運 (MSC) 剛加入全面開放 eRO 服務行列，其餘的分別為天敬海運 (CK Line)、赫伯羅特 (Hapag-Lloyd)、運達航運 (IAL)、高麗海運 (KMTC) 及 萬海航運(Wan Hai)；我方誠請 eRO 客戶立刻登入 eRO 服務平台，以電子形式處理上述船公司的入口貨櫃提櫃，步驟撮要如下，詳細步驟則可在登入系統後參閱系統操作指南。

- **貨運代理 和 貨主如何開始使用 eRO 服務**
 1. 登記及登入：於 <http://reg.oneport.com/> 登記，於 <https://ero.oneport.com/> 登入系統。
 2. 匯入貨物：在 **我的貨物** 下，匯入 貴方所須的貨櫃或海運提單 (*請於收到船公司發出的到貨通知後開始嘗試匯入貨物，如船到前一天仍未能成功匯入貨物，請致電一路通*)。
 3. 請求電子提櫃單：在 **我的貨物** 下，提交請求並等候船公司發放電子提櫃單。
 4. 轉送予運輸公司：收到船公司發放的電子提櫃單後，在 **我的提櫃單** 下，轉送電子提櫃單給運輸公司。
- **運輸公司如何開始使用 eRO 服務**
 1. 與你的客戶聯絡，確保你的客戶已經轉送電子提櫃單給你。
 2. 登記及登入：於 <http://reg.oneport.com/> 登記，於 <https://ero.oneport.com/> 登入系統。
 3. 指派貨櫃車：在 **我的提櫃單** 下，指派車牌及司機，列印電子提櫃單紀錄並交予你的司機到碼頭取櫃。

請你轉發此一路通最新消息給你的貨運代理、貨主及運輸公司等，並提醒他們盡早登記 eRO 服務 (<http://reg.oneport.com/>)，以方便你使用 eRO 服務時獲得全面並無阻的操作體驗。**雖然在一些情況下，貴公司的客戶或業務夥伴是入口貨櫃的貨主，並不參與日常的取櫃文件工作，而全由貴公司或其他業務夥伴代辦；但為保障貨主在貨物擁有權的安全性，貨主亦必須先登記成為註冊客戶，然後才可委託其他代理去處理。**

其他有關 eRO 的資訊，請瀏覽以下連結：

- eRO 網上登記：reg.OnePort.com
- 培訓班登記：<https://bit.ly/2slOnYL>
- eRO 常見問題：<https://www.oneport.com/ero/faq.html>
- 已登記貨運代理及運輸公司名單：<https://www.oneport.com/eroff.html>
- eRO 用戶體驗：<https://www.oneport.com/ero/custexp.html>
- 全面實施電子提櫃的通告：reg.oneport.com/pdf/eRO_Info.pdf

如要查詢 eRO 服務及其登記步驟，請致電一路通 eRO 服務熱線(電話：3669-1407)。

一路通有限公司

二零一九年四月十七日

註¹：葵青貨櫃碼頭：包括亞洲貨櫃碼頭有限公司 (ACT)、中遠—國際貨櫃碼頭(香港)有限公司(CHT)、香港國際貨櫃碼頭有限公司 (HIT)、葵青 3 號貨櫃碼頭 (CT3) 及現代貨箱碼頭有限公司 (MTL)

Electronic Release Order (eRO) service

Latest News

(April 17, 2019)

ONE, Maersk & MSC Extend electronic Release Order (eRO) service to All Customers

In January 2018, Hong Kong Container Terminal Operators Association (HKCTOA) announced that Kwai Tsing container terminals¹ will fully implement electronic release for import containers in 2019 and have engaged OnePort Limited (OnePort) in the technical implementation. Currently, more than 10 liners offer eRO service to their selected customers and they are gradually stepping up to extend the service to all customers. **As of today, there are 8 liners officially offering eRO service to all customers with ONE, Maersk & MSC recently joining the forerunners - CK Line, Hapag-Lloyd, IAL, KMTC & Wan Hai.** We strongly advise eRO users to immediately log into eRO platform and start handling import containers of the above-mentioned shipping lines on platform now. Key steps are outlined below where details can be found in the system guide available on eRO platform after login:

● **Forwarders & Consignees to Get Started**

1. **Sign-up & Login:** Visit <http://reg.oneport.com/> to sign up. Log into eRO system at <https://ero.oneport.com/>.
2. **Import Shipment:** Import your shipments under **My Shipment** tab. (* You can start to import a particular shipment upon receipt of arrival notice issued by your liner. If the system fails to import a shipment by one day before arrival of the vessel, please contact OnePort.*)
3. **Request eRO:** Submit request for an eRO under **My Shipment** tab.
4. **Forward to Trucking:** Upon receipt of an eRO issued by your liner, forward the eRO to your trucking partner under **My eRO** tab.

● **Trucking Companies to Get Started**

1. Ensure your customer has already forwarded an eRO to you.
2. **Sign-up & Login:** Visit <http://reg.oneport.com/> to sign up. Log into eRO system at <https://ero.oneport.com/>.
3. **Assign to Tractor:** Assign a plate no. and a driver under **My eRO** tab. Print out the eRO Reference Copy and pass onto your driver for pick-up at terminal.

Please forward this latest news to your freight forwarders, consignees & trucking companies and remind them to sign up for eRO (<http://reg.oneport.com/>) in order for you to experience a complete and uninterrupted service. ** There may be some cases in which consignees of the import containers are not involved in the daily handling of import release documents and, instead, entrust the tasks to you or other business partners. For the purpose of securing title ownership of their containers, those consignees are nevertheless required to sign up for eRO service before they can entrust an agent for further handling. **

For other information on eRO, please check out the following links:

- eRO Online Registration: <http://reg.oneport.com/>
- Training Reservation: <https://bit.ly/2slOnYL>
- Frequent Asked Questions: <https://www.oneport.com/ero/faq.html>
- List of Registered Freight Forwarders & Trucking Companies: <https://www.oneport.com/eroff.html>
- Customer experience: <https://www.oneport.com/ero/custexp.html>.
- Notice on Electronic Release Implementation: reg.oneport.com/pdf/eRO_Info.pdf

Please call our eRO hotline at 3669-1407 if you have any questions on eRO or its registration.

OnePort Limited

Remarks:

1. Kwai Tsing container terminals: including Asia Container Terminals Limited (ACT), COSCO-HIT Terminals (Hong Kong) Limited (CHT), Hongkong International Terminals Limited (HIT), Hong Kong Container Terminal 3 (CT3) and Modern Terminals Limited (MTL)